

Power Platform Master Series

Microsoft Ignite 2024: Power Platform Recap

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Power Platform Master Series

WHAT:

An education series with topics surrounding the Power Platform

WHO:

Power Platform enthusiasts: app makers, administrators, and newbies

WHEN:

Once a month

WHERE: Virtual Teams Webinars

WHY:

To both, educate and learn



https://masterseries.powerappsportals.com/



Copilot Studio powering next wave of agentic experiences

Copilot

Every employee will have a Copilot

Works as your personal assistant

Grounded in work content like email, meetings and documents

The UI for AI





Every business process will have an agent

Al-powered system with actions, triggers and knowledge

Works on behalf of employees, teams and functions

Connected to Copilot or autonomous

Agents

Every business process will have an agent

Al-powered system with actions, triggers and knowledge

Works on behalf of employees, teams and functions

Connected to Copilot or autonomous

Agents You Build Tailored to your unique business processes.

Agents Built by Microsoft Employee Self-Serve, SharePoint Agents, Dynamics 365 agents +

Agents Built by 3rd Party ISVs Adobe, ServiceNow, SAP, and many more.

Copilot is the UI for AI



A spectrum of agents



Agents vary in levels of complexity and capabilities depending on your need

Making M365 agents with Copilot Studio is easier than ever

Information workers can easily extend Microsoft Copilot and give it new skills

Lightweight, intuitive Agent builder – embedded right inside of M365

Connect Microsoft Copilot to your enterprise data and process to support your own specific scenarios

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		Work Web Copilot Your Al assistant for work	() New	chat 🗘 …	 Copilot Show more Explore agents Create a Copilot agent
	Catch up on meetings Recap meeting summarizing key takeaways and action items as separate sections including who's responsible for each	Abow to How do I write a request for a proposal?	Help me write Write an email to my team about our top priorities for next quarter from file	Ş	Recent chats Fabrikam opportunity What's hot in my inbox What's my day look like? 2
	Get key info List key points from file	Generate idea List ideas for a fun remote team building event	What did they say? What did person say about		Northwest Traders Project 2
			🔅 View prompts		
	Message Copilot		@ \B >		

Security & Governance

More controls to govern agentic capabilities with triggers and disable chat transcript logging

Home

(+) Create

Agents

B

Library

...

Single-tenant Azure app registration for new agents to address multi-tenant restrictions

Network isolation with Power Platform IP Firewall to enable IP range traffic restriction

Admin visibility into their authenticated agents' end users AI usage through audit logs in Microsoft Purview

Learn more: <u>aka.ms/CopilotStudioSecurity</u>

Safe Travels 🎲 Overview Knowledge Topic	Actions Activity	y Analytics	Channels	
Add data, files, and other resources to morn and improve Al-gen	erateu responses.			
Allow the AI to use its own general knowledge. Learn mo	<u>re</u>			En
US Travel Website				
See all				
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Add actions to empower the AI to complete specific tasks for impr	oved engagement.			
Triggers				+ Add
Set up your agent to activate when certain events happen. Learn n	ore.			
Your organization's data loss prevention policies d Contact your admin with questions (DLPcrew@mid		n of triggers.		
Topics				+ Add
Add conversation topics to focus and guide the way your agent an	swers.			
Q Goodbye				
Q) Greeting				
Q) Start Over				

AI & AI Answers Quality

Enhanced Models

- GPT-4o and GPT-4o mini
- Improved search results quality
- Better multi-language support
- Ability to reason over images and tables in files

SharePoint Search

- Lower latency & higher quality responses
- Improved chunking, document & passage selection improves response quality by 40%
- Significantly improved underlying search by transitioning from keyword to semantic index
- 15% more answers with relaxed summarization prompt

Knowledge Curation

- Analyzes your knowledge base to provide visibility over which sources are being used and where there are unanswered questions and themes
- Guided UX to filter sources and add custom knowledge to fill gaps in the knowledge base
- Recommends relevant knowledge from within your organization

Connect to Azure Al Search

Allow your agents to chat over your knowledge in Azure Al

Utilize custom RAG built in Azure AI Studio and supplement it with all the capabilities of Copilot Studio

Easy intuitive experience with no-code



Bring your own model

Customers can use models they create or select in Azure AI in their copilots in Copilot Studio

Enable sophisticated scenarios that rely on custom models – calling them from right within your Copilot Studio topic



Autonomous capabilities

Can be triggered by events – **not just conversation**

Automates and orchestrates long running, asynchronous jobs

Follows human guardrails and asks for help

Monitors, learns and improves with each interaction



Microsoft 365 Agents SDK

Access Copilot Studio endpoints with code – embedding them into applications and more

Leverage Azure Al Foundry, Semantic Kernel, and other Al services of your choice

Extend Copilot Studio with code from conversational agents to multi-agent systems.



Generative IVR

Build sophisticated IVR systems and engage with your Copilot over the phone

Leverage all the powerful Generative AI features of MCS for Voice use cases

Single MCS project can support multiple languages for both Voice and Chat modalities

Optimize speech with custom vocabulary and sensitivity settings

Attach your MCS Agent to any Dynamics Omnichannel workstream now including IVR!



Phone number

Choose a phone number to use with this channel. You can use an existing number, or get a new number.

Available phone numbers

Number ↑	Country/Region	Туре
+18883414503	United States	Toll-free
+18883512206	United States	Toll-free
+19124217216	United States	Geographic
+19418672224	United States	Geographic

🔮 Get phone number

You'll be redirected to the phone number page where you can purchase a new number. After purchasing, return to the workst continue the voice setup for the new number.

Back



Power Automate Announcements





Process simulations

Test business changes safely with customizable simulation scenarios, powered by machine learning

Process Simulations - Invoice Ap	proval Sim - Power Automate Process Mining		ProcessInsights-Sh	nared-1 Q 龄 ?	🤹 – 🗆 🗴
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 ➡ Process map ▷ Process animation 	Category Process simulation General settings Activities Result Details	5			~~ ~-
 Statistics Root cause analysis ソariants Process compare 	Case count difference Original: 5,330 Simulated : 5,330 → 0 %	Avg. case cost difference Original: 786.8 USD Simulated : 754.62 USD	Avg. case duration differen Original: 2.36d Simulated : 1.17d	ce -50.43 %	
Process simulation± Export	Activities Resources KPIs				
	Activities	[Q Search in activities	Performance	Finance
	> Activity name	Count W	/aiting time	Duration	
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Advanced Document Processing with AI & GPT

Intelligently extract and process unstructured data with natural language

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Generative actions

Add AI-powered steps directly in cloud flows for smarter, dynamic automation

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Copilot expression assistant

Build expressions effortlessly by describing them

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				Add an action that sends an email
		1 of 3 > Al-generated content may be incorrect 👌 🖓		Explain what an action doesAdd a condition
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		✓ ок		parameters need to be set. Don't forget to
				save when you're done!
				Al-generated content may be incorrect 👌 🖓
				🖺 Save this flow
				Ask a question or describe how you want to change this flow





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Invoice Processing Automation

Record with Copilot

Easily create desktop flows by sharing your screen and describing tasks

Public Preview

Power Automate	Q Search			🏨 Fabrikam 🧔 — 🗆
	Get s	Hello, Mona! Create your automation w tarted by selecting an example or by recording your voice, screen Start procurement approval process and budget approv Migrate data and files from desktop app to SharePoir Process invoices when a new email arrives	n, and mouse movements	
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Not running

Invoice processing



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Repair with Copilot

Effortlessly maintain smooth UI automation with our Copilot runtime repair capabilities in both attended and unattended modes.

III Power Automate		✓ Search			Automation Center Inte 🚳 ?
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G Home + Create	Automation center (Preview) The automation center provides comprehensive visualizations that e	nable you to monitor the health of your automations, quickly detect issues or tre	ends, and troubleshoot problems more efficiently. <u>Learn more</u>		Copilot (PREVIEW) ···
් Templates	Overview Runs Work queues				
□ Learn o ^{ro} My flows				All recommendations	=
 Approvals Solutions Automation center (previe) Process mining 	Unused or inactive machines Daily machines didn't have any runs in the last 30 days View details	Fix failing automations Real time One or more of your automation runs have failed in the past 3 days. We'll show you why and help you fix the affected automations. View details	Desktop flows not running Real time Preview A user session or a connection problem is preventing 23 of your desktop flows to run. View details	Repair failed desktop flows Real time Preview Copilot identified possible fixes for 1 desktop flow run(s) with UI seld or errors. Repair with Copilot	Copilot + Power Automate Take your automations to the next level with AI assistance. Copilot answers questions, helps you monitor your flows, and partners with you to solw problems.
Desktop flow activity Work queues Machines Credentials		Ors All trigger types			1 of 3 Ne Hi Apostolis Papaioannou, Ready to explore? Select one of the suggestions by to get started
Desktop flow runs More	Top-level flows	Average runs per day	Average run duration O 00:00:54	Flow runs error rate	What percentage of flows were triggered manual during the last month? What percentage of flows succeeded in the last 7
Power Platform	Flow runs by status		Flow runs error trends		days? What are the different errors that occurred during the last month?
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node show	trigger type		Top flow runs	See more	
			Stock Rotation Management		



Automation center

Monitor and manage at scale with Automation Center

General Availability

	Power Automate	Q Search		Environments Production Production
			Auto refresh Off	C Refresh Send feedback (D Copilot
ଲ +	Automation center			Copilot Preview ×
+ 23	Review your cloud and desktop flow performance, potential issues. <u>Learn more</u>	track work queue throughput levels, monitor your serv	vice level agreement (SLA) status, and identify and fix	Hi Mona,
	Overview Runs (preview) Work queues	Desktop flow activity		Ready to explore? Choose one of the suggestions below to get started.
°°	✓ Recommendations (8) [⊕]		☐ All recommendations < >	How many runs last month were triggered by another cloud flow run?
C• 2	Fix failed automations	Desktop flow runs are timing Real time High	Work queue SLA at risk Real time Medium	What was the error rate for flows this week?
	4 of your cloud flows have either failed or are at risk. We'll show you why and when to help you fix them.	2 flow runs timed out because of increased load or overworked resources.	3 work queues and 7 work queue items are close to violating the service level agreement (SLA).	What percentage of flows succeeded in the last 7 days?
() _	View details	View details	View details	
2	Activity (preview)			
	Last 7 days All flows All runs All error	ors Machines		
7	Top-level flows ③	Total runs ①	Flow run success rate ①	
	47	37,146	79%	





CyberArk credentials integration in PAD

Protect Identities and Secrets by using CyberArk credentials in desktop flows actions. Sensitive information is handled securely, not stored in scripts or logs, and accessible only to authorized users

> OCR > Cryptography	1 Get credential (Preview) Get credential (Preview) Get credential (Preview)
 > Windows services 	✓ Add a step sends an email to lee@contoso.com
> XML	
> FTP	Get credential (Preview)
> CyberArk	What is the difference between cloud
> Active Directory	Retrieves the values of a credential created through Power Automate's portal page for this environment More info flows and desktop flows
> AWS	Summarize actions & subflows
> Azure	Credential: SAP credential V (i) Describe the actions 3-7
> Google cognitive	
> IBM cognitive	> Advanced
> Microsoft cognitive	Advanced
> Logging 🕀	✓ Variables produced
> Microsoft Dataverse	
SnarePoint	The content of the retrieved credential
Keel Online (business) Microsoft Forms	
> Microsoft Teams 🐨	
> Office 365 Outlook @	On error Save Cancel
> OneDrive 🕀	
> OneDrive for Business	Add a step V
> OneNote (Business)	
	Describe a step you want to add
Get credential (Preview)	

Enhanced execution log analysis

Scalable RPA log management with advanced data governance, seamlessly integrated with Azure and Microsoft Fabric for enterprise-scale analysis.

General Availability

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Progressive logging

Progressive logging enabling near-real-time observability while desktop flows are running with improved run finalization times

Public Preview Dec '24

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CMK for Environments with Flows

Apply CMK enterprise policy to protect cloud flows in existing environments

GA November 15th

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Power Pages Announcements







Power Pages Product Focus









Low Code Copilot

Pro-developer Copilot & GitHub Copilot Chat Agent

CONNECTIVITY & INTEGRATIONS

Line of business connectivity

Dynamic data binding with Power Fx

eSignature & Payment provider integration



Site Copilot: Generative answers bot

In-context Gen Al assistance



Admin observability

Governance controls

Security workspace and scan

License observability

Create Site with Copilot

Al Chatbot Data Security & governance



Page Design & Styling

Al Chatbot Data Security & governance

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Multi-Step Forms

Al Chatbot Data Security & governance



Copilot in VS Code Web: Code Explain

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### AI DRIVEN DEVELOPMENT

Low Code Copilot

Pro-developer Copilot & GitHub Copilot Chat Agent

## CONNECTIVITY 8 INTEGRATIONS

Line of business connectivity

Dynamic data binding with Power Fx

eSignature & Payment provider integration



Site Copilot: Generative answers bot

In-context Gen Al assistance

SECURITY & GOVERNANCE

Admin observability

Governance controls

Security workspace and scan

License observability

## **Power Pages Site Copilot**

1

2

3

Create and test CoPilot on private site

Publish CoPilot to live site when ready

CoPilot responses grounded in site content configured by maker

4

Responses for anonymous users based only on public content



**Responses for authenticated users** based on their web role access to the content



Responses for authenticated users on



Chatbot Data Security & governance

### **In Preview**

# Al Driven Site Search & Web Summarization

Site search summarization with recommended prompts



lassified as Microsoft Confidentia

#### In Preview

# Al Driven Form Assistance and Data Insights

Get AI assistance while form filling including data extraction to remove manual steps and in-context text generation. Also get insights quickly from data lists.



### In Preview

# Web Agents : Form Filling

Pre-Configured Autonomous Agent to assist users in Form Filling.



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## **External Data Sources: Virtual Tables**

#### **Generally Available**

Support for Dynamics 365 F&O Virtual Tables enables real-time interaction from Power Pages

#### **Public Preview**

#### Use SQL, Salesforce, Oracle and Fabric with Power Pages & Platform Seamlessly

- Enables support for SQL, SharePoint, Salesforce, Fabric and Oracle as data sources on Power Pages
- Use all OOB data components like forms, multistep forms, list etc and power pages concept like webapi.
- Supports table permissions (Contact and Account scope) enabling row level data access.



## eSignature integration

Al Chatbot Data Security & governance



## Payment provider integration

AI Chatbot 🔵 Data 🔵 Security & governance



## AI DRIVEN DEVELOPMENT

Low Code Copilot

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# CONNECTIVITY &

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Copilot Usage Insights

## **Observe and Monitor**

III Power Platf	orm adm	iin center	O	0.0-4		2022		2	1			No.		
=														
යි Home		Manage your sites												
A Environments		All in one place. View site status, filter by settings, and export site data.												
Advisor (Preview	()													
Analytics	$\sim$	Your sites Security (preview) Analytics (preview)												
Billing (Preview)	$\sim$	View and manage all websites across your environments. Learn more												
Settings		Total sites	Public s	ites	Tri	al sites	Production sites		Suspended sites					
Resources	^	72	4			0	9		5					
Capacity						-	-		-					
Dynamics 365 a	pps	$g_{a}^{2}$ Governance Controls $\sim$									O Search	Ŕ		
Power Apps ass	ets	gă Governance Controis ~									>> Search	E		
Power Pages sit	es	Name		Status		Site ID	Environment	Cr	eated on ↓	Туре		Site Visibili		
Help + support		SPPerm		Configured		ba9f6948-a235-4e7c-ad3e-e	DoNoTuSE-PVABot2	9/8	I/2023, 3:15:18 PM	Trial (	72 days)	Private		
Data integration		DoNotUsePortalCoreEntityTip	300	Configured		f4ae9fcd-206b-4774-8792-4	DoNotUse-SWAutomationTi	9/7	7/2023, 9:30:10 AM	Trial (	71 days)	Private		
Data (preview)		Ved-609		Configured		bab357cb-b415-42af-be25	PowerPagesDeveloper-0906	9/6	i/2023, 7:17:14 AM	Devel	loper Website	Private		
Policies	$\sim$		-222											
Admin centers	~	BulkUpgradeSingleTouchAPI4		Configured		0da45c70-00cc-40b4-882e	DoNotUse-SWAutomationTi	9/2	16/2023, 3:30:31 AM	Inai (i	85 days)	Private		
		automationTest7		Provisioning failed		d33e758c-55cd-46e4-a8a6	UseThisForManualTesting	9/2	25/2023, 3:30:54 AM	Trial (	9 days)	Private		
		DoNotUse-TestEnv-TIP-PPAPI4		Provisioning failed		17c6792d-a91e-451c-8ef4-2	UseThisForManualTesting	9/2	15/2023, 3:30:10 AM	Trial (	9 days)	Private		
Microsoft Busin Applications Lau		TestFTERegRetryProvisioning21		8 Provisioning failed		8a96d200-cb91-44e4-b67d	UseThisForManualTesting	9/2	25/2023, 2:51:35 AM	Trial (	9 days)	Private		
Event Oct 25 Register now		DoNotUse-TIP-PPAPIAuto-Vali		8 Provisioning failed		4871a610-5267-42ed-aa32	UseThisForManualTesting	9/2	5/2023, 2:47:59 AM	Trial (	9 days)	Private		

#### Website Inventory for the Tenant

Standard MultiDeployTest-Sandboy-05 View 🚅 Standard Local sign in Revi 124 sites MultiDeployTest-Sandbox-01 Standard View □* OpenID Connec Enhanced 183 sites MultiDeployTest-Sandbox-08 Standard View 🗳 Facabook Revi 24 sites MultiDeployTest-Sandbox-04 Standard View 🚅 Microsoft Revi Advanced MultiDeployTest-Sandbox-06 Standard View □* Revie 23 sites No Results MultiDeployTest-Sandbox-09 View □* Standard Note: The security health checks are indicative of security but are not exhaustive. To ensure maximum security, continue following security best practices. Learn more Security Overview for all the websites including granular

Security status

Renew Website

1 site(s)

authentication key

View details

Details

Last updated a

Sites

148

Act

Revi

Renew SSL Certificate key

Authentication providers

Authentication providers

Microsoft Entra ID

0 site(s)

# details like auth providers, WAF, Anonymous data access etc

Your sites

Security overview

Anonymous access to

107 site(s) View details

Q Deep scan 🕒 Quick scan

Dataverse tables

Site health

Security (preview)

Analytics (preview)

disabled

12 sites

The results you see below are for all websites that belong to the environments where you are an admin. Learn more

External authentication

122 site(s) View details

enabled

Site name

Web Application Firewall

58 site(s) View details

## **Observe and Monitor**



Usage Insights

Licensing Insights

## Coming Soon!

## Copilot Usage Insights

Copilot Usage Insights covering all Maker and End User Copilot Experiences.





# Power Apps Announcements

# Tom's tl;dr



Intelligent apps: Now created with a plan, optimized with agents, and scaled on a fully managed platform

- Plan Designer is ready for preview. Makers can describe their business problem and add context with diagrams, charts and screenshots for Copilot to generate User Roles, Data Models and User Interfaces.
- Makers can generate custom agents directly from Power Apps to help with attended and unattended data operations such as filling out a form or evaluating records for action.

AI-first Workspaces

NEW

Plan Designer Autonomous Agents

NEW

Generate agents from apps

NEW

In-app agents for data entry and exploration

#### NEW

Tune in-app agents Fully Managed Platform

NEW

Managed Security

NEW

Managed Operations



Autonomous Agents

NEW

Generate agents from apps

NEW

Tune in-app agents Fully Managed Platform

NEW

Managed Security

NEW

Managed Operations



# Plan Designer

Public Preview December 2024

Designing	a plan with Copilot in Power Apps		Copy In Converted Converted Converted Converted Copy Int				
Power Apps	,P Search		A Carrie Colub Test Q @ ?				
Home Cruste Learn Apps Tables Filose	Create a solution for almost any business problem	<ul> <li>Employees need to log vacation days, and managers need to approve them</li> <li>Describe a problem that your users have today.</li> <li> <i>P</i> </li> </ul>					
Solutions More Power Platform	Other ways to create an app Start with data Start with data Create new tables, select existing tables, or connect to external data Sources. Start with a pa	g ^R 36 <b>page design</b> List of different designs and layouts to get your app First of different designs and layouts to get your app					
	Your apps		= 8				
	(P Name Modified	Owner	Type				
	III Dormant Account Management App 🖉 D 🕴 3 hours ago	Emma Cooper (PCM8(RAPPS)	Model-driven				
	Manager Vacation Approval     T day sys	layart Dhasan	Mpdel-driven				
	Manager Vacation Approval     T day app	layant Dhawan	Model-driven				
	III SPHONI 2 days sys	Milter Pasel	Mode-driven				
ause (k)	Legal Review	Emma Cooper (POMSARPS) Harmah Kim	Model-driven Model-driven				

# NEW

# Data entry agent

Rolling out now to Monthly Channel

wer Apps Margie	s Travel						, v	0 + 7 ⊜ 2 0
6- 12 🔛 Save	∰ Save & Close → New ② New ~							
New Customer								
								Show form fill assist
Basic Information			Emergency Contact			Contact Preferences		
Fest Name	•		Emergency Contact: Name			Preferred Contast Method		~
Last Name			Emergency Contact: Relationship		¥	Communication Language		~
Enal			Emergency Contact: Phone			Time Zone		÷
Phone Number			Number Emergency Contact: Enuil			Freferred Contact Tenes	***	
Address: Street			trangenty service scene			Communication Frequency		~
Address: Gity			Communications			Marketing Preferences		
Address: State						Subscription Preferences		~
Address: Country						Social Media Handle		
Address: ZIP				Almost there				
Birthday		B		Select Save to see your timeline.				
Airport: Code								
Airport: City								
Airport: State								
Airport: Country								
Owner	* M Deno X	9						

AI-first Workspaces

NEW

Plan Designer

NEW

In-app agents for data entry and exploration

	+
Autonomous Agents	
_	
NEW	
Gonorata agonta	
Generate agents	
from apps	
NEW	
Tune in-app	
agents	
agents	

Fully Managed Platform

NEW

Managed Security

Managed Operations



# Generate agents from Power Apps

Public Preview December 2024



AI-first Workspaces

NEW

Plan Designer

NEW

In-app agents for data entry and exploration Autonomous Agents

NEW

Generate agents from apps

NEW

Tune in-app agents Fully Managed Platform

NEW Managed Security

NEW Managed

Operations

CISO	
MANAGED	
SECURITY	
Advanced protection for an AI-driven world	
Security posture management	_
Threat protection	
Data protection and privacy	
Identity and access management	
Compliance	

NEW

COE Leader

## MANAGED ENVIRONMENTS

More visibility, More Control, Less effort

Adoption & onboarding

Usage and licensing

**Environment routing** 

Proactive with groups & rules

Reactive with recommendations

Head of Ops

R R

## MANAGED OPERATIONS

Operational excellence for mission critical applications

App lifecycle management

Observability

Data Resilience

Quality checker

Test automation





# Security & Governance Announcements

# Tom's tl;dr



Major overhaul to the Admin Center to unify Governance, Security and Ops

- Security
  - All new Security hub with transparent organizational health scoring and recommendations
  - Advanced Connector Policies
  - Guest Access Management
  - vNet support to replace the on-prem Gateway
- Governance
  - Environment Groups
  - Inventory (Apps, Automate, Copilot) Explorer
  - Licensing Hub
- OPS
  - Added functionality for improving admin approved deployment pipelines for makers and admins
  - Health monitoring experiences for makers and admins



# **Managed Security**

Advanced protection for an AI-driven world



## **Security hub**

#### Enables AI-powered enterprise security management at scale



Generally Available

## **Advanced Connector Policies**

Apply connector policies at scale within Environment Groups, allowing admins to block **ANY** connector.

		Power Platform admin cente	er		Adva	nced	data policies: Connector management (preview	()				
	Home	Manage	←	ublish rules 🖉 Edit a unique set of rules to al		Allow list Allowed (13)   Blocked (1574) By default, new connectors will be blocked until they are added to the allow list below. Action control is not yet implemented. Learn more						
	Action center	Environments		Name			connectors X Remove connector	w. Action control is not yet implemented. <u>Learn more</u>				
	Manage	ि Environment groups ि Tenant settings		Sharing agents with Edito	0		Name ↑	Publisher				
	Security	Data (preview)		Sharing agents with Viewe		Image: Construction	Approvals	Microsoft				
	Deployment	Products		Sharing controls for Canva Sharing controls for Solut		•	Fin & Ops Apps (Dynamics 365)	Microsoft				
	Licensing	Dynamics 365 Apps		<u>Usage insights</u>		0	Microsoft Dataverse	Microsoft				
	Copilot			Maker welcome content		(C)	Microsoft Dataverse Microsoft Teams	Microsoft				
	<b>Ç</b> Support			Solution checker enforcen			Office 365 Groups	Microsoft				
				Backup retention Enable Al-generated desc		*	Office 365 Groups Mail	Microsoft				
Sign up			9	Advanced data policies: C		æ	Office 365 Outlook	Microsoft				
now!				<u>Generative Al settings</u>			Office 365 Users OneDrive for Business	Microsoft				
				<u>Default deployment pipel</u>		s	SharePoint	Microsoft				
				Block unmanaged custom Power Apps component fi								

**Public Preview** 

## **Guest Access**

Ensure security by default and mitigate the risk of oversharing by blocking guest access to your environments.

III Po	ower Platform admin center	Guest access ×	
Home Action	Security E	When this setting is on, anyone who's designated as a guest in this tenant in Microsoft Entra will be restricted from accessing content created in these environments.	
center	Settings	<b>46 environments</b> Q Filter environments by keyword	
<b>Manage</b>	ℜ Network security	Name $\equiv$ $\uparrow$ Type $\equiv$ Dataverse $\equiv$ Managed $\equiv$	
Gi	Access control	TestAutomationUse Developer Yes Yes	
Monitoring	ලි Threat detection	TestAutomationUse Developer Yes Yes	
Security	送 Compliance	TestAutomationUse Developer Yes Yes	
<b>, Sol</b> Deployment	Products	O UAT (Pipelines, Shar Developer Yes Yes	
0	S Power Pages	O US Pipelines Custo Production Yes No	
Licensing		Woodgrove Bank - I Production Yes Yes	
Copilot		O Woodgrove Bank - I Production Yes No	
<b>Ç</b> Support		O Woodgrove Bank Production Yes No	
Admin		Configure guest access Close	

## Power Platform vNET Support



# Announcing VNET Support for Power Platform Connectors GA

Connect to **internal data sources** over your private network

Limit data exfiltration risk by keeping data from being publicly accessible

Manage VNET configuration in one place through **Security Hub** 



"Toyota established a secure and agile integration foundation for Power Platform and Azure using Azure VNet, eliminating the need for an on-premises data gateway. This enabled Toyota to develop generative AI apps on an Enterprise-Ready architecture, balancing security and agility through collaboration between citizen developers and IT." -Takanori Mito, IT Promotion Division TOYOTA MOTOR CORPORATION





# **Managed Governance**

More visibility More control with less effort

Manage at Scale	Environment Strategy	Reactive Governance	Full Visibility	Capacity and Cost Management
Easily configure at scale, delegate responsibilities to subunits, and dictate what can be changed and what configuration changes require IT approval.	Easily place makers and assets in the right environments, and rely on guardrails and limits to ensure assets are certified before exposed broadly.	Intelligent recommendations and real time notifications helps admins stay informed of key things that require attention to mitigate risk related to proliferation.	Easily stay informed of the adoption of the platform and its capabilities across the entire tenant.	Easily allocate capacity and define quotas to control costs and limit consumption across subunits, always stay compliant and cost efficient.
Environment Groups	Environment routing	Action center	Inventory explorer	Licensing agent
Rules and Governed settings		Governance Recommendations	Environment explorer	Capacity management
Delegation to Group Admin			Weekly digest	
	八 ノ			

# 

## **Agent administration**

Central location for agent readiness, governance, and usage. Enabling Gen AI deployment at scale

:::	Power Platform admin o	center		Nev	w admin center	(i) (i)	3 (†)	🜔
Home	Copilot Copriew	F	<b>Overview</b> See what's happening with Microsoft Copilot, custom co 365 here. <u>Learn more</u>	opilots, and extensions in Power Platform and Dyr	namics	Default		~
Manage Monitoring Security Licensing + usage	<ul> <li>Analytics</li> <li>Settings</li> <li>Products</li> <li>Power Apps</li> <li>Power Automate</li> <li>Power Pages</li> <li>Copilot Studio</li> </ul>		Entire organization (3000) V All products V Get ready to use Copilot and agents Learn how generative Al helps save time and enhance productivity.	Watch an overview of Copilot	Everything you Read the Cop the readiness security. Open Copilot	<b>ou need to k</b> ilot Playbool checklist, an	k, work throu d learn abou	gh
Copilot Copilot Deployment G Support			Recommended actions         Take action to improve security across your tenant.         Severity ~       Recommendation ~         ?       ?         ?       High         Contact the owners of 10 apps whose for         ?       High         Add more Copilot Studio message capace         ?       High         Turn on data movement across regions	city to 10 environments	Refreshed 9/2 Affecting ~ 10 apps 400 agents 500 agents	0/24, 3:27 PM	Last 30 days Updated ~ 9/20/24 9/20/24 9/20/24	

# Manage

Generally Available

#### Govern at scale with less effort and more visibility

Route makers to their own Manage at scale with Apply rules at an environment Welcome makers with Get visibility to all agents and developer environments or group level personalized onboarding low-code artifacts environment groups https://copilotstudio.preview.microsoft.com A Personal .... 🚽 Copilot Studio 3 2 (KA) 2 Describe your copilot to create it Hom  $\oplus$ Helpdesk Expense tracking HR and benefits Create ... Q. Use everyday words to describe what your copilot should do Copilots ----B Library

...

.... This Al-powered feature above is currently in preview. See terms and supplemental terms Start with a template See more Templates are currently a preview feature. See supplemental terms Advanced Templates Default Store Operations Sustainability Insights Team Navigator Safe Travels Improve the efficiency of retail frontline workers Enables users to easily get insights and data Assists employees in finding colleagues and 5  $\hat{\mathbf{Q}}$ Provides answers to common travel questions by enabling easy access to store procedures about a company's sustainability goals and their hierarchy within the organization using and related health and safety guidelines Microsoft Teams and policies progress Weather Website Q&A Your go-to assistant for getting weather Instantly answer user questions using the content of your web site or other knowledge. forecast Learning resources 公 Quick start: Create and deploy a copilot Documentation 2 Responsible AI FAQs Extend your copilots with plugins and extensions P Quick start: Use Generative AI in a copilot Support community 公 Try Copilot Agents



### Get visibility to all agents and low-code artifacts

	Power Platform admin cente	er		C	२ Search					New admin center	💽 😳 🏟 ? 🌘
Home	Manage II	e-	Maker inventory Manage everything makers have created and pu	blished in Power P	latform products. <u>Learn more</u>						
Action center	Environment groups		① Details 🗓 Delete 1 selected × 🛓 Q. Keyword se								
Manage	Inventory		Environments: 3000; items: 5000+								
G	Gateways (preview)		Name $\downarrow$ $\checkmark$	ltem type ${\scriptstyle \lor}$	Environment name ${}^{\scriptstyle\vee}$	Owner 🗸	Modified on ${\scriptstyle \lor}$	dified on $  imes$ Created on $  imes$ Environment type $  imes$ Environment region $  imes$ Managed e			
Monitoring	🕄 Tenant settings		Sanking app	Canvas app	Self-service portals production	Im Deboer	1/22/24	10/1/20	Production	United States	Yes
Security	Products		Banking helper	Agent	Self-service portals dev	Lydia Bauer	1/22/24	10/1/20	Developer	United States	Yes
Licensing	Power Automate		Career pivot user app	Canvas app	WoodgroveOps	Kadji Bell	1/22/24	10/1/20	Production	United States	Yes
+ usage	Power Pages		Checklist	Canvas app	ControlITProduction	Ray Tanaka	1/22/24	10/1/20	Production	United States	Yes
Copilot	l Copilot Studio		Employee intranet	Website	WoodgroveOps	MJ Price	1/22/24	10/1/20	Production	United States	Yes
<b>e</b> ployment			Employee banking app	Canvas app	WoodgroveOps	MJ Price	1/22/24	10/1/20	Production	United States	Yes
Ģ			Employee banking helper	Agent	WoodgroveOps dev	Kayo Miwa	1/22/24	10/1/20	Developer	United States	Yes
Support			Employee HR	Canvas app	WoodgroveOps	Ray Tanaka	1/22/24	10/1/20	Production	United States	Yes
			Exception request form	Canvas app	ControlITTest	Kadji Bell	1/22/24	10/1/20	Sandbox	United States	Yes
			Get final account amount	Cloud flow	Self-service portals dev	Robin Counts	1/22/24	10/1/20	Developer	United States	Yes
			Input banking information	Model-driven app	Self-service portals production	_	1/22/24	10/1/20	Production	United States	Yes
			Make a task	Cloud flow	ControlITProduction	🛃 Kadji Bell	1/22/24	10/1/20	Production	United States	Yes
			Organize personal document files	Desktop flow	Self-service portals production	🚱 Tim Deboer	1/22/24	10/1/20	Production	United States	Yes
			Security helper	Agent	Compliance and security production	🚑 Lydia Bauer	1/22/24	10/1/20	Production	United States	Yes
			Security locker	Agent	Compliance and security production	Kayo Miwa	1/22/24	10/1/20	Production	United States	Yes
			Update Dataverse table	Cloud flow	Self-service portals production	Robin Counts	1/22/24	10/1/20	Production	United States	Yes
			Send new announcements to my email	Cloud flow	Announcements production	MJ Price	1/22/24	10/1/20	Production	United States	Yes
			Woodgrove bankers	Website	Self-service portals production	MJ Price	1/22/24	10/1/20	Production	United States	Yes

## 

# Licensing hub

Ensuring compliance and efficiency by simplifying management of licensing, capacity, and overages.

	Power Platform admin ce	enter			New ad	lmin center	(i) (i) (i)	Ð	
Home	Licensing + usage	( <del>c</del>	Overview See the savings you more	ur organization is getting on the products it uses, and m	nanage licenses and capacity. <u>Learr</u>		Default		~
Action center	Overview Overview Savings + ROI Startings		Entire organization (,				Refr	eshed 7/10/24	4, 3:27 PM
Monitoring	Products		Recommendations are Severity ~	for managed environments only. This list refreshes every 24 hou ${f Recommendation} \sim$	Affecting ~	Updated	∨ Ca	itegory ~	
Security	<ul> <li>Power Automate</li> <li>Power Pages</li> </ul>		(! High	Add more message capacity to 10 environments for Copilot Studio	400 custom copilots	1/22/24		pacity	
Licensing + usage	Copilot Studio		? High	Buy more process capacity, overages in 30 environments	10 apps, 1K flows, 15 c copilots	ustom 1/22/24	Ca	pacity	
Copilot	<ul><li>Dataverse</li><li>Al Builder</li></ul>		<b>!</b> High	Turn on auto-claim policies for 6 environments for Power Apps	_	1/22/24	Set	ttings	
Deployment			Licenses and cap	pacity use		Refreshed 3:27	PM, 7/10/24	Last 30 days	~
Support			Product ~		License use $\vee$	Capacity use $\vee$		Status 个 🗸	/
			<ul><li>Dataverse</li><li>Power Auto</li></ul>	omate	60%			<ul><li>▲ 4</li><li>▲ 3</li></ul>	



# **Managed Operations**

Operational excellence for mission critical applications



# **Deployment (Maker)**

,5°3

Scale operations and governance through makers with admin-approved deployment pipelines

Power Apps   Solutions ×	+									-	- 0	×
$\leftarrow$ $\rightarrow$ O $\wp$ https://	make.powerapps.com										Q	
::: Power Apps			€ Search						Bnvironment Dev env	¢ @	?	Q
=	C Refresh									Q Search		
<ul> <li>Home</li> <li>Create</li> <li>Learn</li> <li>Apps</li> </ul>	Solutions > Deployments Deployment is the process of movi track deployments that are in prog successfully, and keep an eye on h	ing a solution from one en gress, check whether they'v							Refreshed 3:	27 PM, 8/7/24 Last 30 d	days	~
Image: Table         Solutions         Solutions         Connections         More         Power Platform	Failed solution deployments CineplexDemoSolution Pipeline: [Build] Release Pipeline - En Equnor App Pipeline: [Build] Release Pipeline - En Expense Solution Pipeline: [Build] Release Pipeline - En See all (6)	nd time: 4:15 PM, 8/7/24		Equnor App Pipeline: [Build] Relea		PM, 8/7/24		<b>? High</b> Save hig	nendation ~ h-use apps to solutions preferred solution	Affecting 6 apps —	· ·	
	Solution ~ Invoicing Solution Invoicing Solution Invoicing Solution	Start time ~ 4:15 PM, 8/30/24 1:15 PM, 8/20/24 9:15 AM, 8/18/24	End time ~ 5:15 PM, 8/30/24 2:15 PM, 8/20/24 10:15 AM, 8/18/24	Deployment stage ~ Deploy to prod Deploy to beta Deploy to alpha	Original environmen BetaEnviro AlphaEnviro Sandbox		<ul> <li>✓ Status = ✓</li> <li>Failure</li> <li>Failure</li> </ul>	Artifact name ~ WoodgrovelnvoSoluti WoodgrovelnvoSoluti WoodgrovelnvoSoluti	on 1.0.0.6	Vuri O Yuri O Yuri O Yuri O	~	•

# **Deployment (Admin)**

50

### Scale operations and governance through makers with admin-approved deployment pipelines

:::	Power Platform admin center				Try the new PPAC		段 <b>伊</b> ·	🧯
Home Home Action cente Manage	Deployment Overview Pipelines	Custom host: Contos	nts in your tenant and gain insigh to Prod Host v to for managed environments only. This		groups with ALM. <u>Learn more</u>	Refreshed 3:27 PM, 8	8/7/24 Last 30 days	~
Con Monitoring		Severity $  imes $	Recommendation $$		Affecting ~	Updated ${\scriptstyle \lor}$	Category $ \sim $	
Security		? High	Manage pending deployment appr	rovals	8 pipelines	1/22/24	TBD	
ø		? High	Add environments to a group with	a default pipeline	2 environments	1/22/24	TBD	
Licensing + usage		Medium	Upgrade environments to build app	ps more healthily	5 environments	1/22/24	TBD	
Copilot								
<b>Deployment</b>	ŧ	Pipelines activity See pending approval:	/ s and failed deployments and take acti	on on them.				
<b>Ç</b> Support		Pending approva	ls	Failed deployments				
<b>es</b> Admin center	rs	389		275				

 $\mathbb{C}$  Refresh

# Monitoring (Maker)

### Monitor and improve operational health

Power Apps   Monitor ×	+							-		×
$\leftrightarrow$ $\rightarrow$ $\circlearrowright$ $\wp$ https://	make.powerapps.com								Q	
::: Power Apps		✓ Search					盘 ^{Environment} Contoso	Q @	?	٩
<ul> <li></li></ul>	Monitor Keep an eye on the apps you've made, and take action to improv security quickly. This page currently shows metrics for just canvas		, health, and							
<ul> <li>Apps</li> <li>Table</li> <li>Monitor (PEEVIEW)</li> <li>Solutions</li> <li>Connections</li> <li>More</li> </ul>	App open success rate is under 90%         Exception request form         68% availability         Banking app         70% availability         Career pivot user app         72% availability         Filter table by app open success rate under 90% (5)	0	Time to interact is over Banking app 12 seconds Check-in app 12 seconds Exception request for 9 seconds Filter table by time to inter	m		()	Time to full load is over 12 seconds Exception request form 21 seconds Banking app 15 seconds Graph API integration 12 seconds Filter table by time to full load over 12 seconds (7)		()	
Power Platform	B       Name ➤         Image: Description       Image: Description         Image: Description       Image: D	: 9 : 9 : 9 : 9 : 9 : 9 : 9	App open success rate	Time to interact ✓ 68 sec 68 sec 68 sec 68 sec 68 sec 68 sec 68 sec	Time to full load ✓ 68 sec 68 sec 68 sec 68 sec 68 sec 68 sec	Owner ~ Mona Kane Mona Kane Mona Kane Mona Kane Mona Kane	Modified ✓ 2:35 PM, 10/31/24 2:35 PM, 10/31/24 2:35 PM, 10/31/24 2:35 PM, 10/31/24 2:35 PM, 10/31/24 2:35 PM, 10/31/24			
	GIS Executive Engagements		8%	68 sec	68 sec	Mona Kane	2:35 PM, 10/31/24 2:35 PM, 10/31/24			

# Monitoring (Admin)

**Public Preview** 

### Monitor and improve operational health

	Power Platform admin	center			New admin center 💽 😳 ध्	§3 ? 🚱					
lome			Overview See all your Power Platform items at a glance, and take action to improve performance	e, health, and security							
on center	<ul> <li>Coever</li> <li>Logs</li> <li>Products</li> <li>Power Apps</li> </ul>		quickly. Learn more Best practices								
ecurity ecurity ensing			How to make high-performing apps Troubleshooting performance issues in flows Optimizing Dataverse Diagnosing issues with Site Checker Power Apps								
usage D opilot			App open success rate is under 90%	Time to interact (P75) is over 8 seconds (i)	Time to full load (P75) is over 12 seconds	Ū					
<b>, S</b> loyment			Banking app 12 seconds	Banking app 12 seconds	Banking app 12 seconds						
<b>P</b>			Banking app 70% availability	Check-in app 12 seconds	Banking app 16 seconds						
			Career pivot user apps 72% availability	Exception request form 9 seconds	Graph API integration 12 seconds						
			DCAcronyms 9 seconds	DCAcronyms 9 seconds	DCAcronyms 9 seconds						
			Career pivot user app 9 seconds	Career pivot user app 9 seconds	Career pivot user app 9 seconds						
			See all (5)	See all (4)	See all (9)						

# **Poll Question:**

Which Ignite 2024 announcement will provide the most immediate value to your organization?

# **Poll Question:**

Which Ignite 2024 announcements would you like us to unpack in a more focused, deep-dive session?



# Thank you!

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