

## Build 2025: Agent Announcements

Chris Laughinghouse, Principal Technical Specialist David Hathaway, Senior Technical Specialist Mitul Shah, Principal Technical Specialist

# **Power Platform** Master Series

#### WHAT:

An education series with topics surrounding the Power Platform

#### WHO:

Power Platform enthusiasts: app makers, administrators, and newbies

WHEN:

Once a month

**WHERE:** Virtual Teams Webinars

#### WHY:

To both, educate and learn



https://masterseries.powerappsportals.com/



## M365 Agents

Chris Laughinghouse, Principal Technical Specialist



#### **Updated Microsoft 365 Copilot App**

- The Microsoft 365 Copilot app is designed for the new way of working by bringing generative Al to the forefront, ensuring you stay productive without the need to switch context.
- It features a **simplified AI chat** that brings together all your work content to provide a rich database of insights.
- This is complemented by various modules that tackle unique aspects of day-to-day work, such Search, Notebooks, Create, and easy access to agents for specific tasks.



#### **Copilot Notebooks**

- Copilot Notebooks allows you to pull together a wide range of content such as your notes, documents, websites, meeting recordings, and more. It then grounds Copilot on your notebook to give you the most relevant actions and insights—all while constantly scanning your source material to update in real-time as your content updates.
- Notebooks can even create an **audio overview** of your content with two hosts that walk you through the key points—a fun, flexible way to stay informed.

M365 Copilot	E < Notebooks			ি জ
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		All Pages Word Excel PowerPoint		
		Zava SmartSneaker APAC market report	Just now	
		Social campaign best practices	20m ago	
		Zava launch timeline	20m ago	
Erika Fuller		Al-generated content may be incorrect		

#### Create

- The **Create** experience in the Microsoft 365 Copilot app makes it **easy to produce high-quality content with Al**.
- Create helps you generate and edit a wide variety of content including visual artifacts (images, infographics, and banners), videos (scripting, stock or PPT visuals, audio, and voiceover), text artifacts (documents, FAQs, and newsletters), and surveys (including polls, quizzes).
- Powerful LLMs, such as **GPT 4o for images**, along with guidance from **artifact suggestions** and **prompt templates**, enables anyone to efficiently produce incredible content.
- Create is tailored to your work through **brand kits** and data grounded from the **Microsoft Graph** and files uploaded by you.



#### **Copilot memory and personalization**

- Copilot memory delivers a more personalized experience by training Copilot based on your previous Copilot chats, work profiles, custom instructions, meta-data, and more enabling Copilot to better know you and your needs. Users may shift to "temporary chat" to prevent highly sensitive information from being be stored in Copilot memory.
- IT admins can turn on and off Copilot memory for all users in the tenant.
- **Copilot personalization** uses information from Copilot memory to create tailored interactions for the user. For example, users can tell Copilot about their email writing style including tone, length of response, and typical greetings or sign-offs, which **can help make AI-generated drafts sound more like the user.**



#### **Agent Store**

- Agent Store is an agent marketplace featuring agents from Microsoft, partners and customer organizations. Its immersive and personalized experience can help customers find and use agents to transform work processes and elevate productivity. You can also share agents with colleagues via Copilot Chat or other Microsoft 365 Copilot endpoints to boost collaboration.
- All agents, whether developed by Microsoft or partners, undergo strict validation processes to meet enterprise standards for functionality, security, and compliance.
- IT admins have full visibility and control over how agents are deployed in their organization.



#### **AVAILABILITY: General Availability May 2025**

Classified as Microsoft Confidential

## **People Skills**

- **People Skills** is a new intelligent data layer in ٠ Microsoft 365 Copilot that infers individual's skillsets derived from user activity such as meetings, documents, chat, search, and other signals enhancing Copilot Chat with contextualized information about the people in your organization.
- People Skills empowers employees to find and • connect with others while leaders gain visibility into talent landscape strengths, gaps, and opportunities.
- The new People Skills data layer feeds into multiple ٠ Microsoft experiences, including:
  - Microsoft 365 Copilot 0

Skills agent

0

0

- Org Explorer 0
  - People companion 0
- **Copilot Analytics**

Viva Learning 0

Microsoft 365 profile card + 0 profile card editor

#### **AVAILABILITY: General Availability May 2025**

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# Fine Tuning M365 Copilot

#### The Need

**AI Productivity Gain** 

- Days or weeks of work in minutes
- Generalist AI:
  - Not industry-specific, not tenant-specific

Domain Knowledge + Experience

Decades or more of understanding customer needs & business landscape:

- Best practices for writing tone, knowledge, format
- Reasoning on what's important to core business outcomes
- Orchestrate tenant-specific enterprise
   processes & roles

## **Copilot Tuning: Our Approach**

A "learn-it-all" Enterprise Brain that knows what you know, and...

Use Case	FT Technique	<b>Example</b> – For a legal firm				
Talks like you	Supervised Tuning	Generates legal documents in line with the <b>syntax</b> (e.g., structure and formatting) and <b>semantics</b> (e.g., tone and style) of the organization				
Thinks like you	Reasoning Finetuning	Reasons through existing literature, past outcomes, and client context to present arguments that are <b>grounded</b> <b>in firm's thinking</b> and can maximize the odds of winning				
Works like you	Works like youAgentic FinetuningCombines different agents and fWorks like youAgentic Finetuningdeliver a full-fledged role, e.g., a Paralegal/ Associate					
<i>Your</i> Al is built on your experience, expertise & on your M365 usage						

## **Copilot Tuning: Today**

A "learn-it-all" Enterprise Brain that knows what you know, and...

Use Case	FT Technique	<b>Example</b> – For a legal firm				
Talks like you	Supervised Tuning	Generates legal documents in line with the <b>syntax</b> (e.g., structure and formatting) and <b>semantics</b> (e.g., tone and style) of the organization				
Thinks like you	Reasoning Finetuning	Reasons through existing literature, past outcomes, and client context to present arguments that are <b>grounded in firm's thinking</b> and can maximize the odds of winning				
Works like you	Agentic Finetuning	Combines different agents and finetuned models to <b>deliver a full-fledged role/AI colleague</b> , e.g., a Paralegal/ Associate in a Law Firm				
<i>Your</i> AI is built on your experience, expertise & on your M365 usage						

#### How It Works



## **Copilot Tuning**







# New-ish Dev Tools

#### Microsoft 365 Agents Toolkit & Microsoft 365 Agents SDK

Build and connect your agents to Microsoft 365 Copilot

The Microsoft 365 Agents Toolkit simplifies the development process for building, debugging, and deploying enterprise-grade agents.

Debug and test in Microsoft 365 Copilot, Teams, web, and in the Agent Playground – then deploy using smart defaults for Azure.

Microsoft 365 Agents SDK supports building agents with any AI services and publishing them to endpoints including web, Microsoft 365 Copilot, and more.

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#### **Teams AI Library**

The enhanced Teams AI Library introduces a streamlined SDK that reduces the complexity of developing conversational agents for Microsoft Teams.

It features advanced AI capabilities like Model Context Protocol (MCP), Agent-to-Agent communication (A2A), as well as adaptive cards, all of which enable more versatile and powerful agents.

This updated library also consolidates various tools and resources, such as Botbuilder and Graph, making it easier and quicker to build more capable agents that can help boost collaboration within Teams.





# Agent Management & Reporting



#### Agent management in M365 admin center

Built for AI admins, Designed for Scale

- Agent Inventory & Metadata: View all agents—store, Microsoft, external, and shared—with rich metadata like capabilities, data sources, and custom actions.
- Access Controls: Scope agent availability by user or group, block or delete agents, and manage ownerless agents to ensure continuity.
- Lifecycle Management: Transfer ownership, monitor usage, and enforce governance policies across the agent spectrum—from enduser-created to IT-managed agents.
- **Staged Rollouts:** Control agent visibility and deployment pace across the organization.

Target GA release: Q2CY2025





#### Billing and usage in M365 admin center

Flexible, Transparent, Accountable

- **Group-level billing:** Enable PAYG at the group level using Azure subscriptions.
- **Limit overspend:** Set budget thresholds and receive alerts for high usage.
- Flexible budget limits: Enforce soft or hard spending limits to prevent overages.
- **Usage insights:** Monitor message consumption and cost trends in near real-time.

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#### Message consumption report

Measure consumption, Manage costs

Key insights including:

• Total billed messages consumed for the selected time-period

• Cumulative and daily trend views

 Message consumption details per user, agent, billing policy, and user-agent pair



Public preview: Q2CY2025



## Low Code Agents

David Hathaway, Senior Technical Specialist



# Power Apps

# Solution Workspace

- Solution Workspace helps developers build solution plans that include business requirements, user personas, process diagrams, data schema and solution artifacts (including apps, agents, flows, portals and dashboards) with the help of agentic Al.
- With Solution Workspace, developers and business users can elevate the solution building experience – instead of building individual apps, agents or flows, they first build an interconnected plan that solves a business problem and move from there to building individual artifacts in the dedicated studio.



AVAILABILITY: GA by Build with process mapping in Public Preview and agent as solution artifacts GA by 5/26

# Agent Feed

- **Agent feed** is a hub for human-agent collaboration that helps business users see a birds-eye view of their agent activity and take necessary actions to direct or unblock agents. When suitable, users can also create new automations to expedite work.
- Agent feed **reduces the cognitive load for users** by eliminating the need to track and manage each agent action individually. Plus, agents can intelligently suggest actions to take to expedite work.
- For example, users can view agents in the agent feed and review the status of their flows, intervene if an agent gets blocked, check for accuracy of complete actions, handle exceptions, and more.

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AVAILABILITY: Agent feed enters Public Preview on 5/26, with some capabilities in Early Access Program



Copilot Studio unleashing the power of virtual agents

## Multi-Agent Systems

- Connected agents in Copilot Studio enable agents to talk to each other in Copilot Studio, including exchanging data, collaborating on tasks, and distributing work.
- For easy cross-platform orchestration, connect your agents with other agents in your tenant, whether they were built using Copilot Studio, Azure Al Foundry Agents, M365 Copilot SDK or Fabric.
- This also enables **agent specialization**. An agent can call on connected agents where specialized knowledge or actions are required and complete tasks in minutes.

**AVAILABILITY:** Available in public preview in June for Copilot Studio: Copilot Studio agents



# Model Context Protocol support

- Model-Context Protocol (MCP) in Copilot Studio makes it easy for you to seamlessly integrate with data sources by ensuring dependable and straightforward integration within Copilot Studio for APIs and 3P services.
- Leverage a marketplace of MCP servers to connect to tools more quickly and easily.
- MCP servers enables dynamic and adaptable functionality because it can supply tools and data to agents in real-time, minimizing the effort and cost of integration and maintenance.



## Computer Use Tool

- Computer use tool automates user interfaces with Al vision and understanding to transfer data, process documents, and conduct market research by reading, clicking buttons, selecting menus, and typing into fields on the screen.
- This makes it possible to build **resilient UI automation** that does not break when words, buttons, windows, or layouts change.
- Get **full visibility** with real-time testing and a history of computer use activity including captured screenshots and reasoning steps.
- Deploy at **scale on virtual machines**, hosted by you, or by Microsoft to accelerate deployment, simplify management, and reduce costs.



**AVAILABILITY: Frontier feature a**vailable in US environments for customers with 500,000+ Copilot Studio messages

## Code Interpreter

- Code Interpreter in Copilot Studio has new features, including:
  - Ability to run Python code: Now agents can write and run Python code from user simple natural language prompts.
  - Agent-led advanced analytics: Empower makers and users, without advanced coding skills to offload data processing, advanced analytics and data viz generation to agents.
  - Ability to reuse code as components: Scale generated code to other agents to automate business processes that have advanced data analysis needs.



# BYOM from Azure Al Foundry

- Bring Your Own Model gives developers more flexibility in model choice by allowing access and use of 1900+ models from Azure Al Foundry to handle task and scenario specific needs. This includes models like Llama, Mistral, Cohere, and more.
- With BYOM, you can use the leading models from model makers in Copilot Studio as soon as they become available in AzureAI Foundry.
- BYOM is available consistently across Copilot Studio, including across tools (public preview) and answers (private preview).

**AVAILABILITY: Public Preview May 2025** 



# Admin & Governance

Actions Actions Security Coolet Coolet Ucensing Support

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- Agent Capacity Limits in PPAC
- Security Enhancements
  - <u>Copilot Studio Security Blog</u>

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	Create a billing plan To use agents that you've created and to track usage, you'll need to set up a billing plan.  + New billing plan Capacity summary		
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## **Copilot Studio Agent Estimator**



Aka.ms/CopilotStudioEstimator

#### New Copilot Studio adoption page



aka.ms/adoptcopilotstudio

The new **Copilot Studio adoption site** offers comprehensive resources and guidance to ensure the seamless integration and utilization of Copilot Studio within organizations.

It includes top content per persona (business users, makers and IT/leadership) such as:

- Implementation guides
- Demo videos
- How to sessions
- Scenarios
- Latest news
- Community information
- Etc.

#### **Microsoft Copilot Studio**

Copilot Studio is the place where you can build and customize agents. You and your organization can use agents built in Copilot Studio to automate and execute business processes, allowing for greater efficiency and productivity.

You can select from a variety of pre-built agents or build your own agent from scratch, depending on your objectives and desired flexibility. Agents help you get relevant information, complete tasks and run business processes in the background Your organization can enable agents to help meet employee and customer needs sooner, reducing costs and focusing on revenue-generating initiatives.

View the full AI Agents Hub



RESOURCES Find the right tools Governance and security **Copilot Studio scenarios** Mastering Copilot Studio eBook video series Explore the Scenario Library to jumpstart your projects with downloadable resources to help Understand the framework for managing Dive into our video series showcasing the you get stuff done. agents and the critical considerations in power of building agents in Copilot Chat and governing, securing, and monitoring agents. Copilot Studio. Stay updated with the latest techniques and insights. Download the eBook Watch now View scenarios


# **Azure Agents**

Mitul Shah, Principal Technical Specialist

# Azure AI Foundry: the agent factory



#### — Azure Al Foundry –





### An explosion of foundational models



Higher efficiency (Thousand tokens / \$)

Tier-1 | Babel

# **Azure AI Foundry Models**

#### Offering 11,000+ frontier and open models

Azure OpenAl o1/o1-mini o3/o3-mini o4-mini GPT-4o/GPT-4o mini GPT-Image-1 Sora GPT-4.1/ 4.1-mini/4.1-nano Dall*E-3 Whisper	<ul> <li>Microsoft</li> <li>Phi-4</li> <li>Phi-4-mini/multimoda</li> <li>Phi-4-mini-reasoning</li> <li>Phi-4-reasoning/ reasoning/ reasoning/ reasoning</li> <li>Bitnet</li> <li>Magma</li> <li>Aurora</li> <li>BioEmu</li> <li>OmniParser v2</li> </ul>		DeepSeek-R1 DeepSeek-V3 032 MAI-DS-R1 (Micro XAI Grok 3 Grok 3 mini Black Forest Flux Pro 1.1	osoft Al)	Meta Meta-Llama-3 Meta-Llama-3.1- Llama-3.2 Llama-3.3 Llama4-Scout Llama4-Maveric CodeLlama Llama-Guard		Mistral AI Mistral Large Mistral Medium 3 Mistral Nemo Mistral Small Mistral 7B Mixtral 8x7B – Mixture of Experts Codestral Mistral OCR	Cohere Command R+ Command A Cohere Rerank Embed v3-Multilingual Embed v3-English Embed 4
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#### — Azure Al Foundry –





## What is an agent?



# The full enterprise package



# **Building agents your way**

Platform integrations, ease-of-use, and development speed





Platform-as-a-Service



Software-as-a-Service

C A B

Code handling every detail Azure Al Infrastructure Bring your own frameworks



Drag and drop UI building Copilot Studio Instant agent runtime

Control, visibility, and customization

#### — Azure Al Foundry –





# Aligned with your end-to-end workflow

Powers visibility, monitoring and optimization across the entire AI development lifecycle



# End-to-end security for your

Alinvestments



#### Azure Al Foundry -Copilot Foundry Models $\uparrow$ Studio Azure Visual Studio X Foundry Agent Service $\Leftrightarrow$ $\hookrightarrow$ Azure Arc GitHub **Azure Al** Search Foundry Local Foundry $\downarrow$ SDK Security & Governance $\uparrow\downarrow$

Control 🤶 🏭 Azure Kubernetes Service 🚫 Azure App Service 👘 Azure Container Apps 🥠 Azure Functions 🔶 Serverless

# Tackle harder questions from humans and agents

RAG first built on existing search systems: "top-K similar results"



# Agentic retrieval



#### — Azure Al Foundry –



#### Azure Al Foundry -Copilot Foundry Models $\uparrow$ Studio Azure Visual Studio K Foundry Agent Service $\Leftrightarrow$ $\leftarrow$ Azure Arc 2 GitHub Azure Al Foundry Local Foundry $\downarrow$ SDK Security & Governance $\uparrow\downarrow$

Control 🤶 🏭 Azure Kubernetes Service 🚫 Azure App Service 👘 Azure Container Apps 🥠 Azure Functions 🔶 Serverless

# Agentic DevOps for Azure



# Agentic DevOps for Azure



GitHub Copilot

# Agent mode

#### Iterate securely, automatically

- $\oslash$  Intent detection
- Self-healing capabilities
- ⊘ Auto-resolve runtime errors



#### Preview

#### GitHub Copilot

# **Coding Agent**

#### Agentic capability in GitHub to enhance team productivity like an Al teammate

- Assign issues to GitHub Copilot and get back pull requests, automatically validated with tests and linters
- Stay in control by working with Copilot and iterating through pull request reviews

Tailor to your needs by customizing its dev
 environment, adding custom instructions, and MCP servers

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# Azure SRE Agent

Al-powered incident management and resource optimization in production

- Automatic incident management reduces the number of pager alerts for human SREs
- Proactive diagnosis and mitigation
- Automated deployments and autonomous rollbacks
- Continuous monitoring of health and performance of Azure resources

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7d 🗸 🔇 0 🛕 0							
⊘ 4 actions completed		Alert ID	Fired At	Monit			
List All Managed Resource Groups Across Subscri		a4b88cea-ef69-4fda-b837-1a3dc3a8f000	05/10/2025 02:43:22 +00:00	Plat			
Here is a visualization of the average response times f							
Incident Alert - [Sev3] [webapp-myfirstapp] se 8		Alert Rule servererror-alert					
Active # S Incident Response Summary for **web							
Services Distribution Pie Chart Across Subscriptio		Description					
Here are the subscriptions I manage: 1. **dchelupati-s		raises alert when 500 errors are sent					
Azure Resource Types Distribution Pie Chart							
Here is a visual breakdown of Azure application types		Monitored Resource webapp-myfirstapp					
TLS Best Practices		accept my coopt					
✓ **TLS 1.2 Enforcement Plan Complete** - webapp							
Consumption Container Apps Response Times Vi	untion Container Anns Desnonse Times Vi						
individual heatmaps for each storage account							
Azure Resource Types Distribution Pie Chart							
There is no available response time metric data for the		Al-generated content might be incorrec	ct, so review carefully before use. Do not inc	clude perso			

# Thanks!

# Microsoft Power Platform Community Conference 2025



Las Vegas, Nevada Conference: October 28-30 Workshops: October 26, 27, 31 <u>Register Here!</u>

# Thank You!

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